



Quality at Blood Systems

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On Q – The Source for Quality Training

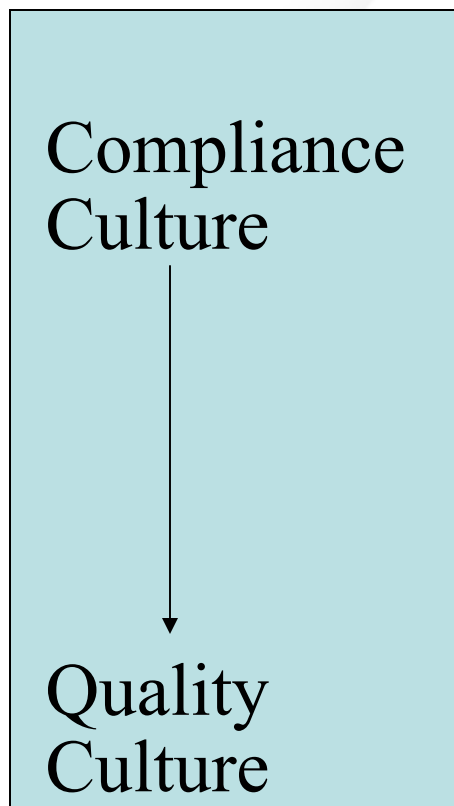


Today's Presentation

- Blood Systems Quality Program Elements
 - Quality System
 - Quality Policy
 - Quality Manual
- How Blood Systems sustains the Quality Program
 - Structure
 - Culture
 - Not forgetting where we've been-Consent Decree



Blood Systems Quality Evolution



Past: Consent decree 1996
Quality Control
Regulatory Compliance
Quality Assurance

Present: Quality Management

Future: Quality Initiatives

Moving beyond compliance to a lifestyle of quality in all we do



What is Blood Systems Quality Program...

Defines Blood Systems structure and
commitment to quality and compliance

- outlines responsibilities, policies, processes,
procedures and resources necessary to achieve
quality objectives.



Blood Systems Quality Program

- Quality System
 - 12 quality system components
- Quality Policy
- Quality Manual